# RIVER PARK CAMPGROUND RULES AND POLICIES

To ensure that you have an enjoyable stay with us, we ask that everyone adhere to the following rules. All facilities and campground are for the convenience of registered campers only and all persons do so at their own risk.

The City of Menominee reserves the right to assign sites, and limit the number of seasonal reservations. Sites are not guaranteed nor first come first served basis.

## **CHECK IN/OUT TIME (C.S.T.) – PAYMENTS AND FEES**

- Check in is 1 p.m. Check out is 12 p.m. (noon).
- All campers and visitors must register and pay before entering. Seasonal campers are to make payment every month on the date they arrived. Any late payment may be subjected to additional service charge.
- We do not accept credit or debit cards. We accept personal checks, traveler's checks and cash only. There will be a \$30 service charge for any returned check.
- You must re-register to extend your stay or express your wish for a late check out time by 10 a.m. (provided the site or additional sites are available). Late departure fee is \$5 per hour after 12 p.m. (noon) and a full day charge after 3 p.m.
- Early check in fee is \$10.00; based on availability.
- Boat Launch: Boat launch fees are not included in the site rental fee.

#### RESERVATION/ALTERATION/CANCELLATION POLICY

- All reservations received at least two weeks prior to the first night's stay will be confirmed by mail.
- A non-refundable, non-transferable deposit is required for each reservation made.
- No refunds or credits will be granted for early departure. No transferring of payment or deposit for future stays.
- Cancellation Policy: The office must be contacted one week prior to your arrival date in regards to any cancellations or alterations (shortening your length of stay) to your reservation. Any cancellation or alteration regardless of reason or notification date will result in automatic loss of deposit. However, if the office IS NOT notified one week prior to your reservation, there is NOT ONLY a loss of deposit, but the following may be enforced:
  - o you will be charged for the day(s) that you had reserved;
  - o you will be charged an additional cancellation or no show fee.
- The site will only be held for as long as your deposit allows. After that, your reservation is cancelled.

### **CAMPSITE OCCUPANCY**

- Campsites are rented (adults 18 or older) to a single-family occupancy and single camping unit. 1-2 adults and
  their minor children (17 or younger). Additional adults (18 or older; including family member) in the camping party
  will be charged \$4 per person, per night. A maximum number of adults per campsite will be enforced pending
  discretion of management.
- Campsites cannot be sublet or loaned to another camping unit.
- Tents are considered a single camping unit and are allowed only on numbered campsites. One camping unit/tent per site UNLESS approved by the office personnel. Additional rates may apply.
- Children: Minor children (17 or younger) may not stay in the campground, unless their parents are present. Children (12 and under) are required to be at their designated campsite, <u>unless</u> accompanied by a parent/guardian. Parents must advise their children of the rules, provide supervision, and assume responsibility for all actions of their children. Children are not to play in/around any building, or play with city owned equipment such as, (but not limited to) lawn hoses, water spigots or sprinklers.
- For the children's safety, an adult must accompany them when using the restroom facility and playground area. Roadways are not considered play areas. No bicycle riding after dark.

#### **VISITORS**

- A visitor is considered anyone (including a family member) that is not registered and paid for under your reservation. They are required to register in the office upon arrival. Visitors must park vehicle(s) in outside parking lot. Visiting hours end at 10 p.m. There is a charge of \$4 per person, per night for any visitor who stays overnight.
- All persons not registered and paid for (including a family member) are not allowed to use tenant's site without the tenant being present.
- Any non-camper wishing to use the shower facility; is required to pay a fee (if not paid for as an overnight visitor).
- Any visitors or non-registered campers are NOT allowed to bring pets inside the campground.

## **PETS**

• We believe your pets are part of your family and welcome them. Pets must be kept on a leash, no longer than 6 ft., and must not disturb other campers (for example; excessive barking).

- Pets are not to be left at a campsite without its owner. Pets are not allowed in any buildings.
- Each pet owner must clean up after his or her pet immediately. This includes all open grass areas inside and directly outside of the campground. Aggressive pets will not be allowed. There is no designated "dog-walk" inside the campground.

## OFFICE/BUILDINGS/PAVILION

- Attire: Shoes and shirt must be worn when visiting the office. No alcohol is allowed in the office or any building.
- Smoking: No smoking in any building or office. Do not dispose of cigarette butts on the ground. Use fire pits and/or ash urn.
- Telephone: A telephone is available in the bathhouse for emergency purposes only.
- Mail Services: There is no mail service on property. Please make alternate arrangements.
- W/-FI: No charge or password required for access to Wi-Fi. Service/speed may be limited at times.
- *Pavilion:* The pavilion is available for use by our registered campers. The pavilion may be rented for a reserved date by contacting the office. There is a fee for reserving the pavilion.
- Service Building Cleaning: Cleaning hours will vary day to day. The bathroom and/or showers may be closed during these times.

## **CAMPGROUND CARE AND COURTESY**

- Quiet Hours: Quiet hours are between 10:30 p.m. and 7 a.m. Show consideration for your neighbor by extinguishing outside lights and eliminating all unnecessary noise by 10:30 p.m.
- *Privacy:* All registered campers, children and visitors shall respect other campers' privacy. No wandering through occupied campsites. Use roadways and sidewalks.
- Fires: Fires are to be contained to the fire pits only! Do not leave fire unattended at any time. Diminish fire completely when leaving the campfire area. Please do not let campfires "smolder". Do not burn garbage or any other materials besides firewood. Do not move firewood to the campground from other states or counties.
- Carpeting/Clotheslines: Carpets or mats are not to be placed on grass over a long period of time (maximum 3 days). Please roll up carpets or mats at night. Additional charges will be assessed for damaged areas.
   Temporary clotheslines are allowed under awnings. Clotheslines between trees are not allowed.
- **Site Decorations:** We encourage you to keep your site neat and this would include keeping it free from collected items. Please limit yourself to 1 or 2 signs/ornaments. If we feel you have too many decorations we will ask you to remove them.
- *Mowing:* Mowing of campsites will vary from day to day pending weather and scheduling. We will try out best to notify you when your site will be mowed. When your campsite is being mowed, we ask all campers to be courteous to campground staff and remove all objects and vehicles from your campsite and grass area.
- Swimming: No swimming allowed.
- Fireworks: Any forms of fireworks including sparklers are not allowed in the park.
- Birds: Do not feed the birds, especially seagulls, geese and ducks. This includes bird feeders.
- *Traffic:* Traffic within the campground shall not exceed 10 mph. All operators must be legally licensed (current) for the roadways.
- Recreational Equipment: No rollerblades, mopeds, skateboards, or bicycles on decks, playground equipment, sidewalks, designated grassy area and/or in buildings. Small "kiddie" swimming pools, golf carts, ATV's, etc. are not allowed in the campground. For the safety of the children, motorized "kiddie" vehicles are also not allowed.
- Garbage: There are two dumpster locations for garbage within the campground. Please do not place bagged garbage into fire pits or the small trash receptacles directly outside of the office or main building.
- For Sale: Selling of any items is not allowed in the campground. "For Sale" signs (on camping units or on camp site) are also not allowed.
- Y Splitters: Y Splitters may be placed on water spigots with a vacuum breaker located on both downstream hose connections. Any sprayers may be temporarily installed while watering flowers, washing vehicles, etc., but MUST be removed after use.

## **PARKING**

- One registered vehicle allowed per site. At the discretion of management, a second vehicle may be allowed only if both vehicles fit on the campsite paved pad.
- There is additional parking available in the parking lot by the entrance to the campground.
- Do not park on non-occupied sites. Please, if at all possible, do not park on the grass, especially next to camping
  unit
- **Boats and Trailers**: Boat trailers must be parked on boat pads. Small boat trailers are NOT allowed on campsites UNLESS they fit on the black top site pad. In turn, vehicles must be parked outside of campground. You may rent out an additional site to store boat trailer.
- All trailers, motor homes, etc. must respectively park according to their pull-thru or back in site. You are not to park in "backwards".